

Town of Whitchurch-Stouffville Presentation

Date:	Wednesday, April 2 nd , 2025
Subject Matter:	Service Excellence Framework Project Update
Name of Person(s) and/or Group:	Cassandra Tornabene
Brief Summary of Presentation:	This presentation will accompany a Council report with the intention of reviewing deliverables and providing a project update on milestones, highlights and accomplishments.
Staff Report No.	Report No. CS-001-25 (Service Excellence Framework Project Update)

In accordance to the Procedural By-law, Presentations shall be limited to fifteen (15) minutes, except with the permission of the Chair, and to the following:

- a) Presentations from other government organizations or agencies
- b) Presentations from Council Appointed Committees for the purposes of providing an update to Council; and
- c) Presentations from Town Staff or consultants.

Staff Presentations related to a Staff report will be listed under presentations with a notion that it relates to the Staff report. The Staff report shall be placed under “Action Items Requiring Separate Discussion”. With the consent of Council, the report may be dealt with directly following the Staff presentation.